

Annexure B

Complaint Data to be displayed by RAs

Data for the month of January, 2022

Sr No.	Received from	Pending at the end of last month	Received	Resolved	Total Pending	pending complaints >3 months	Average resolution Time [^] (in days)
1	Directly from the investors	0	0	0	0	0	0
2	SEBI (Score)	0	0	0	0	0	0
3	Other Sources (if any)	0	7	7	0	0	5
	Grand Total	0	7	7	0	0	5

[^]Average resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of Complaints

Sr No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2021	1	0	0	1
2	May, 2021	1	0	0	1
3	June, 2021	1	0	0	1
4	July, 2021	1	0	0	1
5	August, 2021	1	0	1	0
6	September, 2021	0	0	0	0
7	October, 2021	0	0	0	0
8	November, 2021	0	0	0	0
9	December, 2021	0	0	0	0
10	January, 2022	0	7	7	0

*Inclusive of complaints of previous month resolved in the current month

#Inclusive of Complaints pending as on the last day of the month.

Trend of Annual Disposal of Complaints

Sr No.	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2018-19	0	0	0	0
2	2019-2020	0	0	0	0
3	2020-2021	1	1	0	1
4	2021-2022	1	7	7	0
	Grand Total	1	8	8	0

*Inclusive of complaints of previous month resolved in the current month

#Inclusive of Complaints pending as on the last day of the month.